

Friends and Family Questionnaire March 2023

Questionnaires completed	22
VERY GOOD	13
GOOD	3
NEITHER GOOD NOR POOR	5
POOR	1
VERY POOR	
DON'T KNOW	

POSTIVE FEEDBACK

- Happy with the practice.
- Never had any issues.
- Staff are very helpful and understanding.
- GP has always been of high standard very caring and listens.
- Dr Mittal very professional and caring.
- Nothing all good.

AREAS FOR IMPROVEMENT

- The appointment system needs reviewing and you should be able to book appointments in advance. There are never any appointments available.
- Need more availability for appointments.