

## Friends and Family Questionnaire August 2018

Questionnaires completed	9
Extremely Likely	8
Likely	1
Neither likely or unlikely	0
Unlikely	0
Extremely unlikely	0
Don't know	0

### Areas for Improvement

'Appointment times are rarely kept, however if your late cannot be seen which is rather bizarre. '

'Nothing really perhaps the ability to book double appointments on line booking service would be my only suggestion. Reception staff are very friendly efficient and helpful when I have contact with them on the phone and in the surgery. The doctors are excellent! Particularly Dr Mittal who is thoroughly professional, very patient very kind and knowledgeable and experienced. Dr Mittal is wonderful I am so grateful for the care I receive from the doctors at this practice. Thank you'

'I can't answer as it is fine as it is.'

'Excellent'

'Very Happy'