

Friends and Family Questionnaire September 2023

Questionnaires completed	60
VERY GOOD	50
GOOD	5
NEITHER GOOD NOR POOR	3
POOR	1
VERY POOR	1
DON'T KNOW	0

POSTIVE FEEDBACK

- Male receptionist is the best you have ever had, very pleasant and cheerful.
- There is no way to improve it is perfect, Dr's are fab.
 - Just stay as good as you are.
 - Dr Mittal very helpful.
- Pharmacist id lovely and understanding.

AREAS FOR IMPROVEMENT

- Offer more appointments.