

Friends and Family Questionnaire March 2019

Questionnaires completed	7
Extremely Likely	5
Likely	1
Neither likely or unlikely	1
Unlikely	0
Extremely unlikely	0
Don't know	0

Areas for Improvement

- Made to feel very relaxed
- Always able to get an appointment. Reception Staff, Practice Nurse and Dr Mittal are lovely and very helpful
- Treated well by all the staff and didn't have to wait too long 😊
- When you have an appointment with the Nurse you cannot book an appointment online with the Dr. But you are unable to book an appointment with the PN online???

Having booked online yesterday for 10am with DR T (confirmation email rec'd) I came to the Surgery for my appointment NO appt booked???

I have forwarded my email confirmation!!!

- Excellent admin and care
- I see the same Dr most of the time 😊