Friends and Family Questionnaire Aug 2022

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| --- | --- |
| **Questionnaires completed** | 2**4** |
|  |  |
| VERY GOOD | 14 |
| GOOD | 8 |
| NEITHER GOOD NOR POOR | 0 |
| POOR | 1 |
| VERY POOR | 1 |
| DON’T KNOW | 0 |
|  |  |

**POSTIVE FEEDBACK**

* Professionalism of staff
* Always very helpful
* “Stay as you are”
* Staff at Gateacre MC are fantastic, always polite & understanding. Dr Mittal is a fab Doctor

**AREAS FOR IMPROVEMENT**

* Make more appointments available
* Remove automated answer message